



*Banking,  
Healthcare and  
Insurance*

# Banking

- If you're in Sweden for a shorter period – Use a credit card or Internet Banking
- If you're in Sweden for a year or more – Open a bank account in any of the five banks represented in Trollhattan; SEB, Swedbank, Nordea, Handelsbanken or Länsförsäkringar Bank
- The process of opening an account is complicated and you can prepare by asking your home bank what they need for you to be able to transfer money etc.
- You need to bring Letter of acceptance, passport and take a note of your address in Sweden.
- For some citizens outside EU transferring money can be difficult due to different EU directives or sanctions. (Pakistan, Iran etc.)





# EMERGENCY TELEPHONE IN SWEDEN 112

Ambulance, Police, Fire  
Department

# *If you get ill*

- Health Care Information help line 1177 (open 24-hours, same number from a mobilephone) or [www.1177.se](http://www.1177.se)
- Should you need to see a doctor, contact your local health care centre (HCC)





## *Health care in Sweden for EU students*

Students from EU countries are entitled to health- and dental care on the same conditions as Swedish citizens.

For this, you need the European Health Insurance Card that you get from the Health Authority in your home country.

If you don't have this card, you will have to pay the higher fee.

*Health care in Sweden  
for Exchange students and students from outside of EU*

Exchange students and Fee paying students at University West are covered by the insurance from [Kammarkollegiet](#) that pays for emergency medical or dental care in case of illness or accidents.

This insurance covers both studying time and spare time, but it covers only when no other insurance does.

*Please bring the invoice to us as soon as you get it with the claim form filled out: read more about the claim for om our FAQ webpage <https://hv.se/faq>*

